

Statement of Deficiencies

1103-A-D: Critical Incidents and Required Notification

Not Met

1103-A-D: An early learning center shall make immediate notification to emergency personnel, law enforcement as applicable, and other appropriate agencies for the following types of critical incidents involving children in care:

1. death;
 2. serious injury or illness that required medical attention;
 3. reportable infectious diseases and conditions listed in LAC 51.II.105; and
 4. any other significant event relating to the health, safety, or well-being of any child, including but not limited to a lost child, an emergency situation, fire or other structural damage, or closure of the center.
- B. The parent shall be contacted immediately following any immediate notifications made under Subsection A.
- C. The Licensing Division and other appropriate agencies shall be notified via email within 24 hours of the incident.
- D. The Licensing Division shall be notified by written report within 24 hours of the incident or the next business day. This written notification shall be made on the Licensing Division's Critical Incidents Report Form and shall contain all information requested on the form.

Finding:

1103-A-D Based on interview(s): The provider failed to notify Child Welfare within 24 hours of the incident that took place on 05/15/2018 of S1 handling C1 in a way that caused C1 to get Nursemaid's Elbow.

1711-A-B-F-G: Child to Staff Ratio

Not Met

1711-A-B-F-G:

- A. Child to staff ratios are established to ensure the safety of all children.
- B. Minimum child to staff ratios shall be met at all times.
1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
 2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- F. Minimum Child to Staff Ratios for Type I centers:

Ages of Children	Ratio			
Infants under 1 year	6:1			
1 year		8:1	2 years	12:1
3 years	14:1			
4 years	16:1			
5 years	20:1			
6 years and up		25:1		

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5.
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

Finding:

1711-A-B-F-G Based on observations: The Provider failed to meet the required child to staff ratio for children. Upon completing the initial walk through of the center, Specialist and S5 entered S6's room. S6 was alone with seven children, ages six months to 11 months. S7 was seen entering the classroom as Specialist and S5 walked into the next class. S5 stated S7 had gone to the bathroom.

The required ratio for infants is six children per 1 staff person.

1713-E&F: Supervision Participation

Not Met

1713-E&F:

- E. While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.
- F. Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

Finding:

1713 E&F Based on observation: While supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities. While reviewing video footage on an incident that occurred on 05/15/2018, in the video, S3 was seen on her phone while supervising children as S1 changed a child's diaper and S4 played with other children in the corner of the classroom.

Statement of Deficiencies

1715-A.4: Child Care Criminal Background Check

Not Met

1715-A.4: Staff Members. Personnel files for each staff member shall be maintained at the center and shall include the following:

4. documentation of a CCCBC-based determination of eligibility for child care purposes from the department.

Finding:

1715-A.4 Based on record review: S8 was in premises prior to having a satisfactory CBC. S8's date of hire is 01/23/2018. According to waiver documentation, S8 completed fingerprints on 01/25/2018. S8 completed the employee portion of the waiver on 02/01/2018. S8's satisfactory CBC was received on 02/01/2018.

- According to documentation, S2's date of hire is 04/04/2018. S2's CCCBC was received on 04/16/2018.

1911-I.-J.: Proper Lifting of a Child

Not Met

1911-I.-J.: Staff members shall adhere to proper techniques for lifting a child.

Staff members shall not lift a child by one or both arms.

Finding:

1911-I.-J. Based on observations/interview(s): Upon review of video footage of 05/15/2018, S1 did not lift C1 using proper lifting techniques. S1 lifted C1 using one or both arms causing C1 to get Nursemaid's Elbow.
